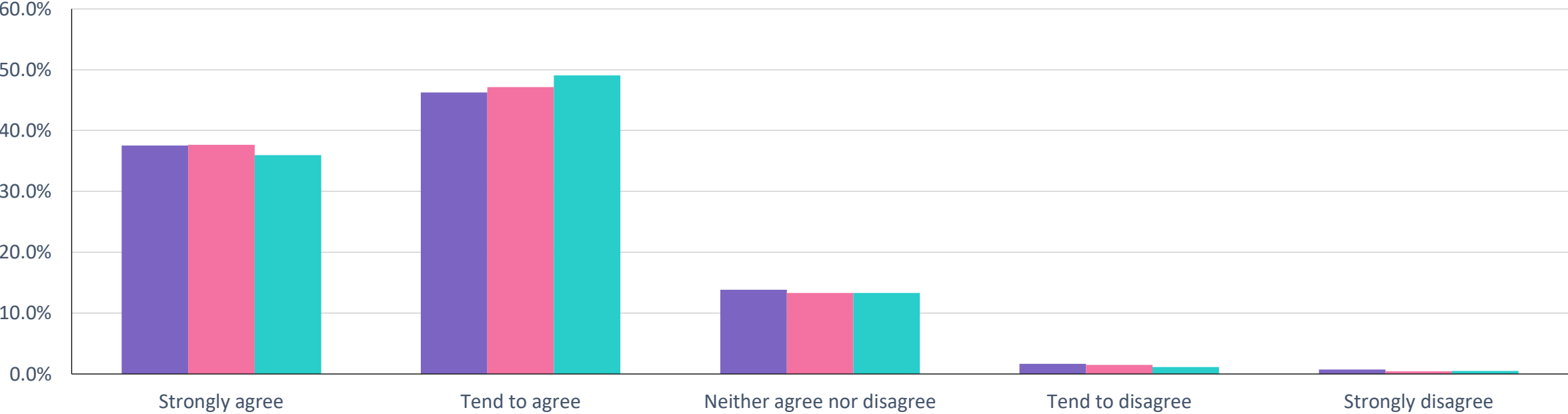


Tradesperson qualification - homeowner agreement scale

For the following question, please imagine a tradesperson was carrying out Home Improvement works in your home and they had a formal qualification for their specific trade... To what extent would you agree or disagree with each of the following?

- I would have more confidence that they would be able to do the job to a high standard
- I would think that they are committed to learning the skills they need to do the job right
- I would think that they are committed to their trade and want to make a career out of what they are doing



Tradesperson qualification - homeowner agreement scale