

**Summary of the:**

**GQA PAA\VQSET LEVEL 2 CERTIFICATE IN COMMERCIAL LAUNDRY OPERATIONS 601/1776/X**

**Who is this qualification for?**

This qualification will provide recognition for Laundry Operatives working in commercial laundries and requires learners to understand and demonstrate safe working practices, working with others and dealing with items appropriately in a commercial laundry. The qualification structure ensures learners also understand and can demonstrate skills in washing and finishing operations.

Establishing underpinning knowledge and understanding relevant to commercial laundries, this qualification is intended to be capable of delivery through both a taught programme of off-the-job learning or through workplace assessment (for those with access to the real workplace).

Learners must achieve 12 Units, all 8 Mandatory Units must be achieved and 2 units from each Option Group 1 and 2. Knowledge and competence units must be taken together i.e. if unit LDC 4k is chosen, unit LDC 4c must also be completed; and vice-versa.

**What is required from candidates?**

Qualifications are made up of a number of units that have a credit value or credits.

These credits must be achieved in the correct combination from mandatory units and optional units.

The units are made up of the things you need to know and the things you need to be able to do to carry out your job safely and correctly. These are called Learning Outcomes, and all must be met to achieve the unit.

Qualifications are now required to indicate the total qualification time (TQT), this is to show the typical time it will take someone to attain the required skills and knowledge to meet the qualification criteria, this qualification has a TQT of 250 hours.

Qualifications are also required to indicate the number of hours of teaching someone would normally need to receive in order to pass the qualification. These are referred to as Guided Learning Hours (GLH). The GLH for this qualification is 140.

Unit Ref	Unit title	Credit value
HS 2k	Know and understand health, safety and security at work in the laundry and dry cleaning industry	3
HS 2c	Health, safety and security at work in the laundry and dry cleaning industry	2
LDC 25k	How to maintain effective working relationships at work	2
LDC 25c	Maintaining effective working relationships at work	1
LDC 3k	How to classify items and make up loads for cleaning	2
LDC 3c	Classify items and make up loads for cleaning	3
LDC 17k	How to inspect and dispatch laundered and cleaned items	3
LDC 17c	Inspect and dispatch laundered and cleaned items	2
Optional Units		
Option Group 1 – learners must achieve 2 units from this Option Group.		
LDC 4k	How to carry out the washing process	3
LDC 4c	Carry out the washing process	3
LDC 5k	How to clean items safely by continuous tunnel washing processes	3

LDC 5c	Clean items safely by continuous tunnel washing processes	4
LDC 6k	How to process cabinet roller towels in one stage	3
LDC 6c	Process cabinet roller towels in one stage	3
Option Group 2 – learners must achieve 2 units from this Option Group.		
LDC 7k	How to tumble-dry items	3
LDC 7c	Tumble-dry items	2
LDC 9k	How to process flat work through calenders	3
LDC 9c	Process flat work through calenders	3
LDC 10k	How to dry-finish and inspect garments using a tunnel finisher	3
LDC 10c	Dry-finish and inspect garments using a tunnel finisher	2

### Assessment Guidance:

Evidence should show that you can complete all of the learning outcomes for each unit being taken.

### Types of evidence:

Evidence of performance and knowledge is required. Evidence of performance should be demonstrated by activities and outcomes, and should be generated in the workplace only, unless indicated under potential sources of evidence (see below). Evidence of knowledge can be demonstrated through performance or by responding to questions.

### Quantity of evidence:

Evidence should show that you can meet the requirements of the units in a way that demonstrates that the standards can be achieved consistently over an appropriate period of time.

### Potential sources of evidence:

The main source of evidence for each unit will be observation of the candidate's performance and knowledge demonstrated during the completion of the unit. This can be supplemented by the following types of physical or documentary evidence:

- Accident book/reporting systems
- Safety records
- Training records
- Audio records
- Job specifications and documentation
- Delivery Records
- Witness testimonies
- Correspondence with customers
- Notes and memos
- Photo/video evidence
- Work diaries
- Timesheets
- Telephone Logs
- Meeting records
- Records of toolbox talks
- Equipment
- Prepared materials and sites
- Completed work

**Please Note that photocopied or downloaded documents such as manufacturers' or industry guidance, H&S policies, Risk Assessments etc, are not normally acceptable evidence for GQA unless accompanied by a record of a professional discussion or Assessor statement confirming candidate knowledge of the subject. If you are in any doubt about the validity of evidence, please contact your GQA External Verifier.**

