



Summary of the:

GQA LEVEL 2 NVQ DIPLOMA IN AUTOMOTIVE GLAZING (500/7737/5)

Who is this qualification for?

This qualification is aimed at those who work in the replacement automotive glazing industry. The standards cover the most important aspects of the job. This qualification is at Level 2, although there maybe individual units at other levels, and should be taken by those who are fully trained to deal with routine assignments. Candidates should require minimum supervision in undertaking the job.

Candidates for this qualification will primarily be:

- Working in a Fitting Centre or on site
- Working with standard production vehicles (i.e. those produced by mass market manufacturers)
- Removing, replacing and repairing glass and other standard automotive glazing components

Candidates could have jobs entitled:

- Automotive Glazing Technician
- Automotive Glazier
- Windscreen Fitter

Other Automotive Glazing qualifications are available from GQA.

What is required from candidates?

GQA qualifications are made up of a number of units that have a credit value or credits. These credits must be achieved in the correct combination from mandatory and optional units. Candidates should achieve all of the mandatory units listed below, which total 34 credits plus a minimum of 3 credits from the group of optional units. This makes the minimum credit value of the qualification 37 credits.

The units are made up of the things you need to know and the things you need to be able to do to carry out your job safely and correctly. These are called Learning Outcomes, and all must be met to achieve the unit.

Unit No.	Int Ref.	Mandatory units	Level	Credit
M/600/7362	AG1	Maintain Health and Safety in the Automotive Glazing Working Environment	2	4
L/600/7451	AG15	Understanding of Automotive Glazing Products	3	5
F/600/7365	AG4	Establish Customer Requirements for Automotive Glazing work and prepare for the work to be undertaken	2	6
R/600/7435	AG5	Hand Over Vehicles to Customers	2	3
H/600/7438	AG7	Remove and Replace Fixed Automotive Glass in Vehicles	2	8
D/600/7440	AG8	Remove and Replace Opening Automotive Glass in Vehicles	2	8
Optional Units (a minimum of 3 credits must be achieved)				
A/600/7364	AG3	Communicating and Working with others in the Glass and Related Working Environments	2	3
Y/600/7436	AG6	Shape Automotive Glazing Materials (other than Glass)	2	5
K/600/7442	AG9	Repair Damaged Windscreen Glass In Vehicles	2	5
T/600/7444	AG10	Cut Automotive Glass to Shape for Installation in Vehicles	3	6
J/602/4992	AG23	Remove and Refit (Intact) Fully Encapsulated Windscreens in Vehicles	3	8
Additional Units (no minimum requirement from this group)				
M/615/2210	AG40	Knowledge of Calibration of screen mounted Advanced Driver Assistance Systems (ADAS) in automotive glass replacement	3	8
F/615/2213	AG41	Calibration of screen mounted Advanced Driver Assistance Systems (ADAS) in automotive glass replacement	3	16
F/616/9528	AG42	Knowledge of safe working practices for automotive glazing work on electric/hybrid vehicles	2	2
J/616/9529	AG43	Safe working practices for automotive glazing work on electric/hybrid vehicles	2	2
H/600/7813	FSBG	Prepare and Dismantle Access Equipment and Working Platforms	2	5

Assessment Guidance:

Evidence should show that you can complete all of the learning outcomes for each unit being taken.

Types of evidence:

Evidence of performance and knowledge is required. Evidence of performance should be demonstrated by activities and outcomes, and should be generated in the workplace only, unless indicated under potential sources of evidence (see below). Evidence of knowledge can be demonstrated through performance or by responding to questions.

Quantity of evidence:

Evidence should show that you can meet the requirements of the units in a way that demonstrates that the standards can be achieved consistently over an appropriate period of time.

Potential sources of evidence:

The main source of evidence for each unit will be observation of the candidate's performance and knowledge demonstrated during the completion of the unit. This can be supplemented by the following types of physical or documentary evidence:

- Accident book/reporting systems
- Safety records
- Training records
- Audio records
- Job specifications and documentation
- Delivery Records
- Witness testimonies
- Correspondence with customers
- Notes and memos
- Photo/video evidence
- Work diaries
- Timesheets
- Telephone Logs
- Meeting records
- Records of toolbox talks
- Equipment
- Prepared materials and sites
- Completed work

Please Note that photocopied or downloaded documents such as manufacturers' or industry guidance, H&S policies, Risk Assessments etc, are not normally acceptable evidence for GQA qualifications unless accompanied by a record of a professional discussion or Assessor statement confirming candidate knowledge of the subject. If you are in any doubt about the validity of evidence, please contact your GQA External Verifier.



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